



**DELAWARE HEALTH AND SOCIAL SERVICES**  
**Division of Substance Abuse and Mental Health**

**Community Support Program (CSP)**  
**Consumer Status Survey – FY02**

**Summary Statistical Report**

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## Executive Summary

The Community Support Program (CSP) Consumer Status Survey is administered annually. Survey forms are distributed to all treatment programs supported by the Division of Substance Abuse and Mental Health (DSAMH) that serve CSP clients. Information is collected regarding each consumer's employment status, hospitalization status, residential arrangements and housing subsidies as of the last day of each fiscal year.

**Employment Status.** A total of 590 (47.5%) employable CSP consumers (not disabled, retired, students, or homemakers) were employed either part-time or full-time.

**Hospitalization Status.** Most CSP consumers (2,346 or 97.6%) were NOT hospitalized.

**Residential Arrangements.** The majority of CSP consumers (1,937 or 80.6%) live in private, unsupervised residences.

**Housing Subsidies.** A total of 684 or 28.5% of CSP consumers received state or federal housing subsidies (including Client Assistance Funds used for housing).

**Introduction.** The Community Support Program (CSP) Consumer Status Survey is administered annually. Survey forms are distributed to all treatment programs supported by the Division of Substance Abuse and Mental Health (DSAMH) that serve CSP clients. DSAMH defines CSP clients as adults, age 18 and older, who have a diagnosed serious mental illness. The diagnostic criteria include: schizophrenia, schizoaffective disorder, delusional (paranoid) disorder, paranoid personality disorder, schizotypal personality disorder, borderline personality disorder, bi-polar disorder and major depression.<sup>1</sup> Case management staff at each facility/program are asked to complete a brief questionnaire for all CSP clients active as of the last day of the state fiscal year. Information is collected regarding each consumer's employment status, hospitalization status, residential arrangements and housing subsidies as of June 30th. A sample survey form has been included in the appendix.

This report provides a summary of the information collected during the FY02 survey process, as well as some comparison data from previous years.

**FY02 Survey Responses.** DSAMH's community mental health system caseload includes a total CSP census of 2,442 consumers as of June 30, 2002.<sup>2</sup> CSP Consumer Status Survey forms were received for 2,404 (or 98.4%) of the CSP consumer caseload.

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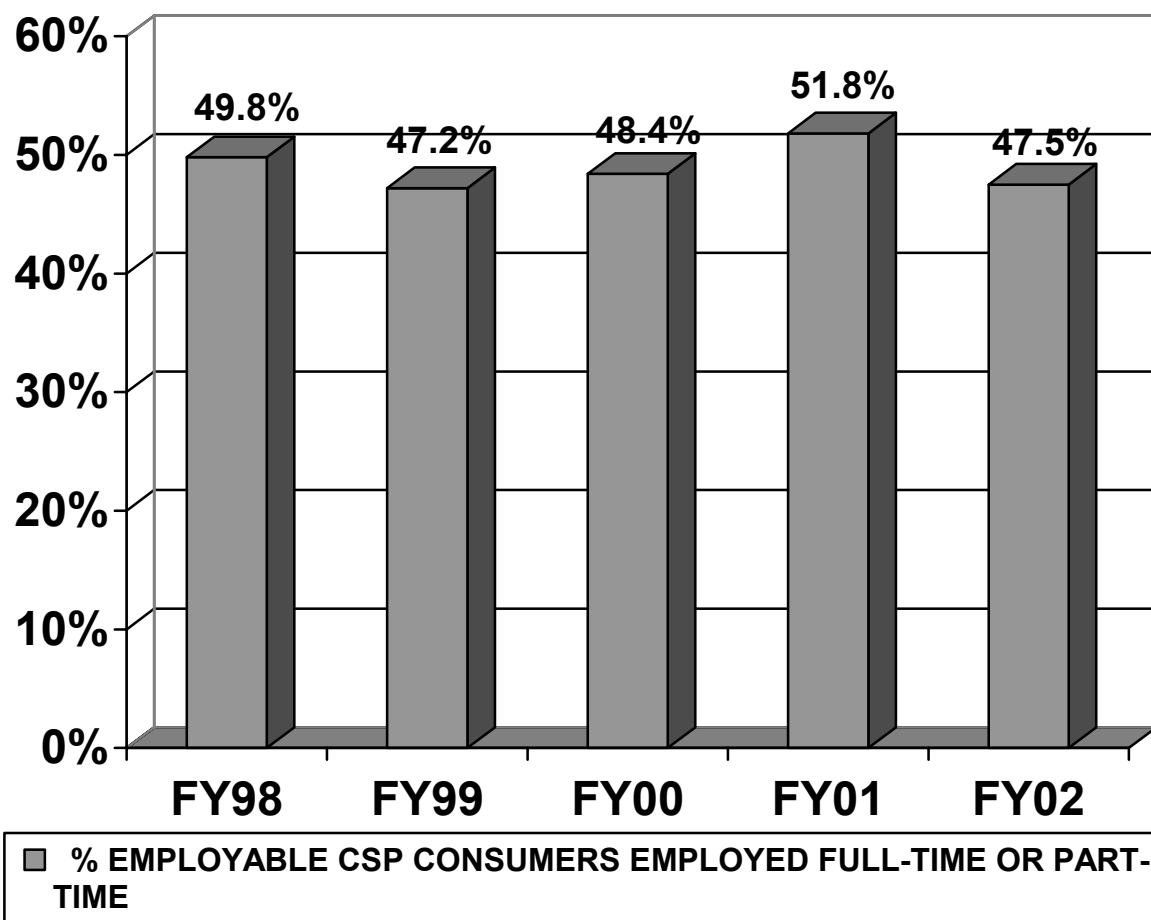
<sup>1</sup> Individuals with diagnoses that are not included in this list may be eligible for community support services at the discretion of DSAMH Community Mental Health Center clinical directors. Frequency/length of hospitalization and degree of disability are considered in determining eligibility for community support services. (FY99 Community Mental Health Services Block Grant Application, September 1, 1998, page 2.9)

<sup>2</sup> See Community Mental Health Report – 6/30/02.

**Consumer Employment.** A total of 590 (51.8%) employable consumers (not disabled, retired, a student, or homemaker) were employed either part-time or full-time.

<b>Employment Status</b>	<b>Frequency</b>	<b>Percent</b>
Disabled/Unable to Work	872	36.3
Unemployed / Not Looking for Work	364	15.1
Part Time < 37.5 Hours	347	14.4
Full Time >= 37.5 Hours	243	10.1
Retired	223	9.3
Unemployed / Looking for Work	201	8.4
Homemaker	47	2.0
Unknown	30	1.2
Volunteer	25	1.0
Student	20	0.8
Inmate / Resident of Institution	19	0.8
Other	12	0.5
Military / Armed Forces	1	0.0
<b>Total</b>	<b>2,404</b>	<b>100.0</b>

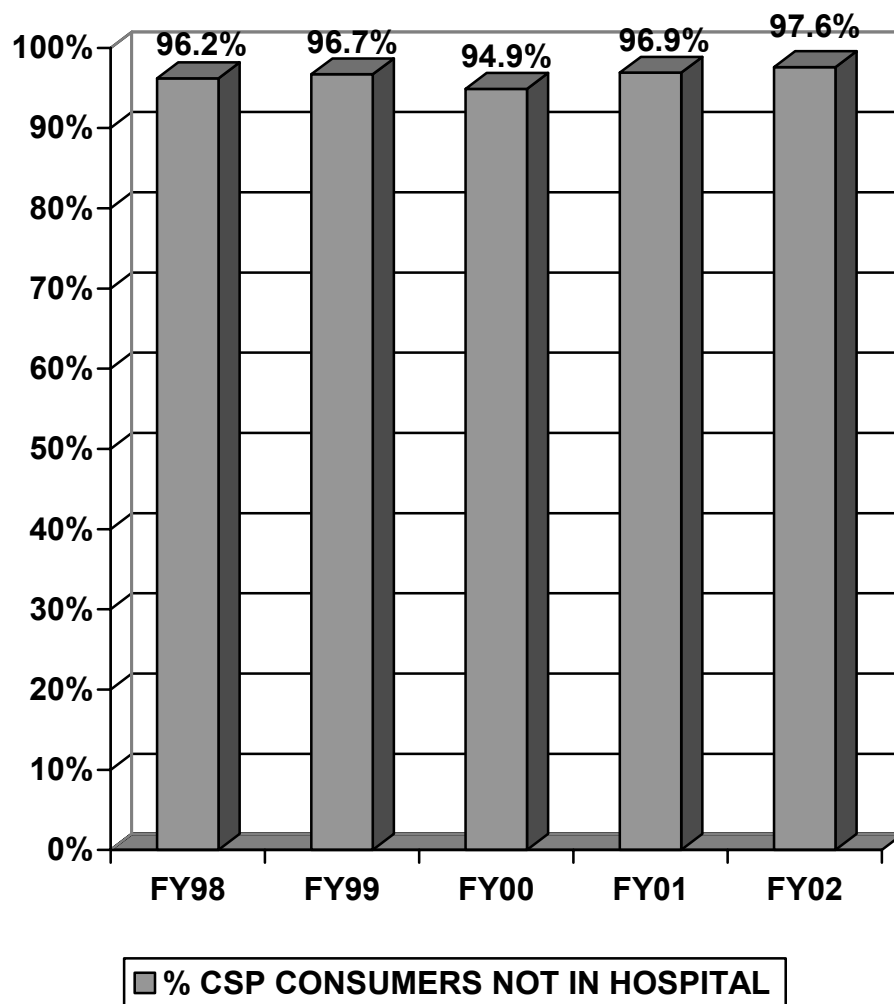
### CSP CONSUMER EMPLOYMENT STATUS



**Psychiatric Hospitalization.** Most CSP consumers (2,360 or 98.2%) were NOT treated at a psychiatric hospital as of June 30, 2002.

<b>Psychiatric Hospitalization</b>	<b>Frequency</b>	<b>Percent</b>
None	2,346	97.6
Psychiatric Hospital	37	1.5
Psychiatric Ward / General Hospital	7	0.3
Unknown	14	0.6
<b>Total</b>	<b>2,404</b>	<b>100.0</b>

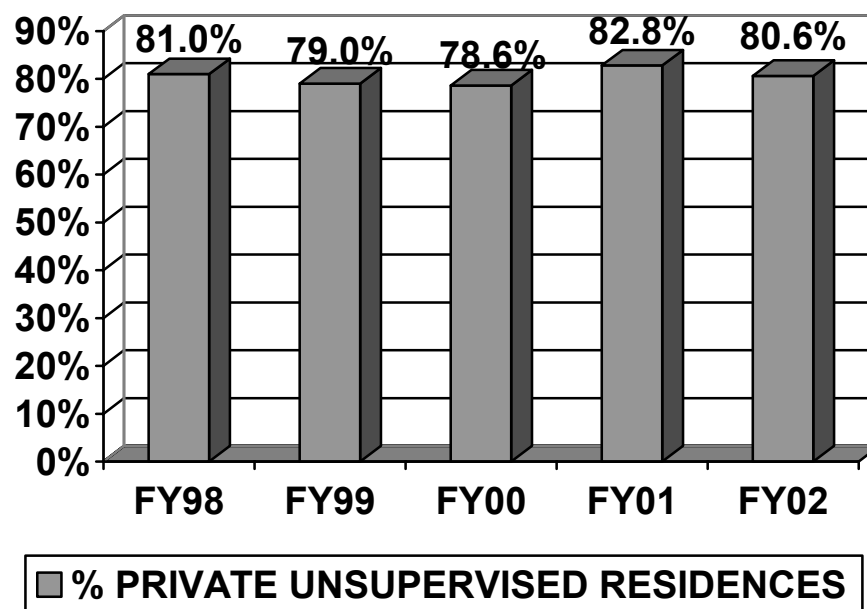
### CSP CONSUMER HOSPITALIZATION STATUS



**Residential Arrangements.** The majority of CSP consumers (1,937 or 80.6%) live in private, unsupervised residences.

<b>Residential Arrangement</b>	<b>Frequency</b>	<b>Percent</b>
Private Residence / Unsupervised	1,937	80.6
Private Residence / Supervised	143	5.9
Group Home Setting / Supervised	111	4.6
Licensed Adult Foster Care	71	3.0
Group Home Setting / Unsupervised	27	1.1
Unknown	27	1.1
Other	16	0.7
Transitional Housing >= 30 Days	13	0.5
Corrections Facility / Jail	10	0.4
Emergency Housing, Shelter < 30 days	9	0.4
Boarding Home	9	0.4
Psychiatric Hospital > 180 Days	8	0.3
Other Institution	7	0.3
Unlicensed Adult Foster Care	6	0.3
Nursing Home, ICF / SNF	6	0.3
No Domicile / Homeless	3	0.1
Psychiatric Ward / General Hospital > 180 Days	1	0.0
<b>Total</b>	<b>2,404</b>	<b>100.0</b>

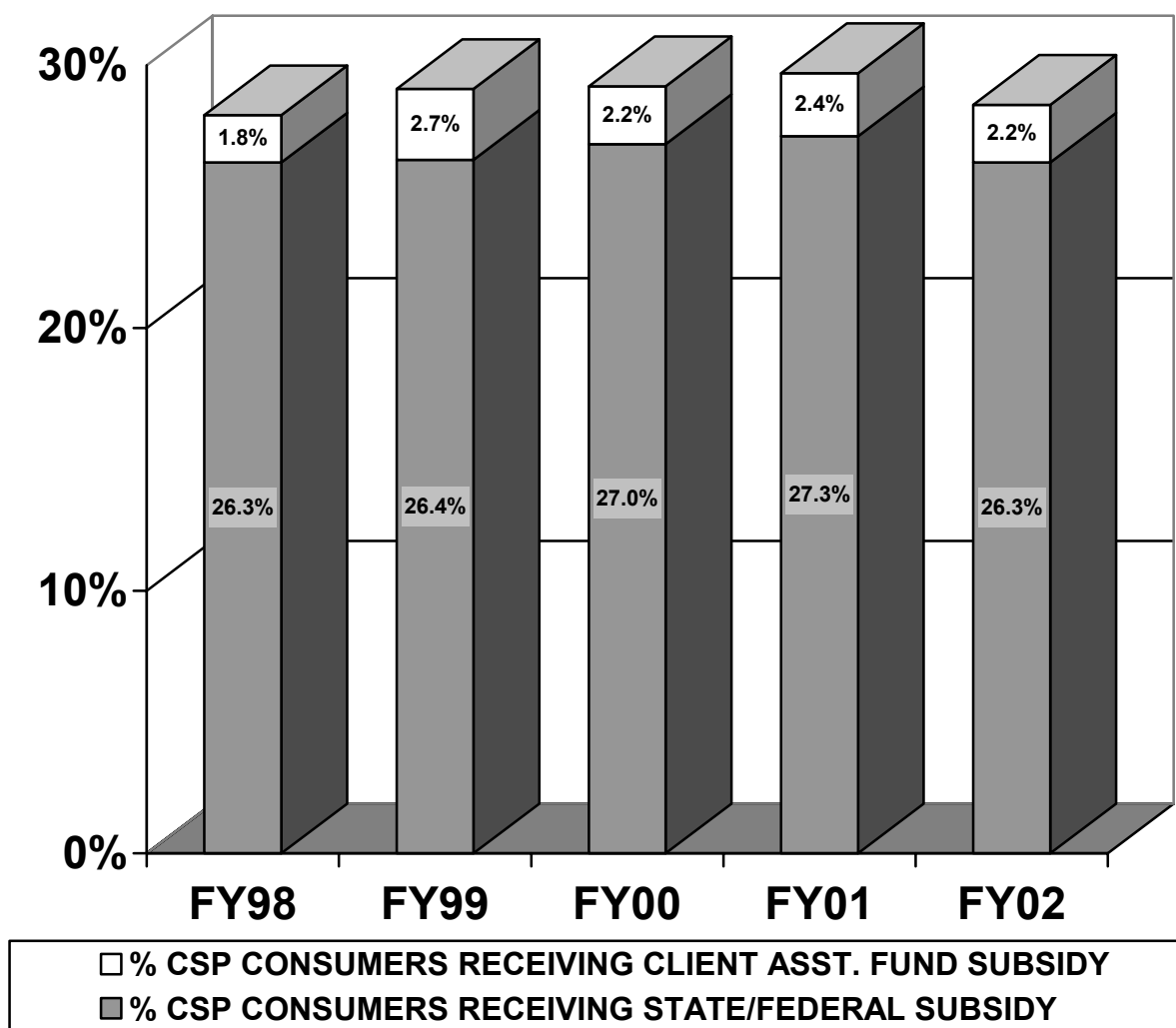
### CSP CONSUMER RESIDENTIAL STATUS



**Consumer Housing Subsidy.** A total of 684 or 28.5% of CSP consumers received state or federal housing subsidies (including Client Assistance Funds used for housing) as of June 30, 2002.

Housing Subsidy	Frequency	Percent
No Rental Subsidy	1,692	70.4
State / Federal Subsidized Housing	632	26.3
Subsidized Client Assistance Funds	52	2.2
Unknown	28	1.2
<b>Total</b>	<b>2,404</b>	<b>100.0</b>

**CSP CONSUMER HOUSING SUBSIDY STATUS**





## Additional FY02 Survey Information

### Living Arrangement

2,347 of the surveys (97.6%) indicated that the consumer had a regular place to live at least five nights a week. The number of places a consumer lived in the previous ninety days is provided below.

Number of Places Consumer Lived in 90 days	Count	Percentage
1	2,117	88.1%
2	207	8.6%
3	37	1.5%
4	4	0.2%
5	3	0.1%
6	2	0.1%
7	0	0.0%
8	0	0.0%
>=9	1	0.0%
Unknown	33	1.4%

### Facilities

The following question was asked regarding the availability and condition of facilities and appliances: "Are the following available in working condition?" The results are tabulated below:

Facility/Appliance	Yes	No	Unknown	Percentage "Yes"
Bathroom Facilities	2,374	12	18	98.8%
Room where consumer can go to be alone	2,341	46	17	97.4%
Range/Cooking Stove	2,346	41	17	97.6%
Refrigerator	2,358	28	18	98.1%
Telephone	2,308	79	17	96.0%
Washer/Dryer	2,130	247	17	88.6%

### Neighborhood Safety

2,128 surveys (88.5%) reported that the consumer's neighborhood was safe from crime.

Level of Safety	Count	Percentage
Very Safe	897	37.3%
Safe if Careful	1,231	51.2%
Not Safe	202	8.4%
Very Unsafe	45	1.9%
Unknown	29	1.2%

## Financial Condition

Respondents were asked whether the consumer had enough money each month to cover a variety of needs and wants. The results are below:

Item	Yes	No	Unknown	Percentage "Yes"
Food	2,324	64	16	96.7%
Clothing	2,206	181	17	91.8%
Rent	2,285	102	17	95.0%
Necessary Travel	2,179	207	18	90.6%
Medical Care	1,907	478	19	79.3%
Traveling to Visit Friends	1,918	468	18	79.8%
Social Activities	1,793	592	17	74.6%

## Work Week

The survey asked "On average, how many hours per week has the consumer been employed during the past 90 days?"

Hours Worked	Count	Percentage
0	1,579	65.7%
<=20	260	10.8%
<=30	109	4.5%
<=40	239	9.9%
>40	16	0.7%
Unknown	201	8.4%

## Confidence in Survey Information

The survey respondent was asked to indicate the level of confidence in the information entered on the survey.

Level of Confidence	Count	Percentage
100%	1,812	75.4%
>=90%	360	15.0%
<90%	232	9.7%

## **APPENDIX**

### **Consumer Status Survey Form**